Monday - March 6th, 2023

2:00 - 5:00 Building 8-Meeting Room
5:30 - 8:00

End to End Fiber Certification for Insertion Loss, Optical Return Loss & OTDR Testing - Viavi, Jeff Harmon
Evening Social/Registration - Best Western Plus Havre Inn & Suites

Tuesday - March 7th, 2023

7:30 - 8:30	**Registration**
8:30 - 9:45	**Opening Session - GM Roundtable**

10:00 - 11:00 — **Session 1**

Blue - Building 8-Meeting Room	Inventory - What are you tracking? How are you tracking? Spares location, Remote Offices, Trucks, FTTH upgrades etc. - Roundtable
Red - Building 8-Zumba Room	Understand the tools used to manage your Provisioning Projects - Seth Hoff, NISC
Green - Warehouse-Bull Room	Basic of Fiber, GPON vs Active, ONT types etc. - Chris Storer, Calix
Yellow - Warehouse-Lower Level	Drones in Agriculture - Lance Lindbloom, 406 Agronomy

11:15 - 12:15 — **Session 2**

Blue - Building 8-Meeting Room	KPI's for Maintenance & Construction - What are you tracking and how? - Roundtable
Red - Building 8-Zumba Room	G-PON & XGS-PON Turn-ups and maintenance testing with the Viavi Optimeter - Jeff Harmon Viavi
Green - Warehouse-Bull Room	Doing more with Messenger - Erin Lutts, Mid-Rivers
Yellow - Warehouse-Lower Level	Smart Agriculture Trends - Lance Lindbloom, 406 Agronomy

12:15 - 1:30 — **Lunch Provided by Zyxel/CSSA - Vendor Area**

1:30 - 2:30 — **Session 3**

Blue - Building 8-Meeting Room	Fiber Outside the Home – how is your company supporting connectivity needs to outbuildings, corrals, grain bins, oilfield sites, etc. - Roundtable
Red - Building 8-Zumba Room	New UPAS Permitting System - Matt King, State of Montana
Green - Warehouse-Bull Room	Managing & Understanding Your Provisioning Audits - Kobe Berger, NISC
Yellow - Warehouse-Lower Level	Ethernet Testing - Tecno Panyarath, VeEx

2:45 - 3:45 — **Session 4**

Blue - Building 8-Meeting Room	Speed Testing - What are you doing? How is it going? How are you handling Failures? - Roundtable
Red - Building 8-Zumba Room	10G Broadband - Patrick Moreno, Zyxel
Green - Warehouse-Bull Room	What KPI's are you tracking in Customer Service and Tech Support? How are you tracking them? - Roundtable
Yellow - Warehouse-Lower Level	Locating Basics & Finding Faults- Josh Granell, Triangle Communications

4:00 - 5:00 — **Session 5**

Blue - Building 8-Meeting Room	How are you managing upgrades and updates? Do you treat different platforms differently for software update policies?
Red - Building 8-Zumba Room	OTDR Testing - Jeff Harmon, Viavi
Green - Warehouse-Bull Room	Facility Management Deep Dive - Morgan Hochsprung, NISC
Yellow - Warehouse-Lower Level	Facility locating for data collection and permitting - Scott Dawson, Bryan Paulson, Triangle Communications

5:30 - 8:00	**Evening Social - Best Western Plus Havre Inn & Suites**

Wednesday - March 8th, 2023

8:30 - 9:30	**Session 6**
Blue - Building 8-Meeting Room	Shaken and Stir -What are you doing? How is it going? Are you doing any member education on it? - Roundtable
Red - Building 8-Zumba Room	Do you know all the features of AppSuite? Let us teach you! (For Technicians) - Ashley Smith, NISC
Green - Warehouse-Bull Room	Paperless Billing & EFT Promotion thru Marketing and Customer Service - Best Practices
Yellow - Warehouse-Lower Level	

9:45 - 10:45	**Session 7**
Blue - Building 8-Meeting Room	Indoor vs Outdoor ONT's? Pro's and Con's of what you are seeing. Splitters in MDU's? MDU's?
Red - Building 8-Zumba Room	Ask NISC! Facilities, Troubles, Audits, Smart Track etc. - NISC Staff
Green - Warehouse-Bull Room	Cooperative 101 & Cooperative Impacts - Nicole Borner, MCOC/MCDC
Yellow - Warehouse-Lower Level	Optical TAP Architecture for Rural Fiber Deployments - Colleen McVeigh, Commscope

10:45 - 11:45	**Session 8**
Blue - Building 8-Meeting Room	Broadband Grant Programs: Can we be competitive? - Roundtable
Red - Building 8-Zumba Room	Wi-Fi 6E/7 - Patrick Moreno, Zyxel
Green - Warehouse-Bull Room	Transforming your brand through differentiated services - Scott Neuman, Calix
Yellow - Warehouse-Lower Level	

12:00 - 1:00	**Lunch Provided by Border States - Vendor Area**
1:00 - 2:00	**Closing Session - Vision Net Update**

Post Conference Training

2:00 - 5 Building 8-Meeting Room	Segmented Routing Workshop - Mike DiVincenzo, World Wide Technology
2:00 - 5 Building 8-Zumba Room	You can not spell Broadband Data Collection without (Address) Data - Wade Ziegeldorf, Kaitlyn Bisping, CHR
2:00 - 4:00 -Hospitality Room - Office	Marketing and Support Best Practices - Scott Neuman, Calix

Thursday - March 9th, 2023

8:30-11:30 Building 8-Meeting Room	Post-conference Training - Calix Road Show